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Court Docket and Document System (CDDS) Brought to you by the Title Data Family of Companies – Texas Based, Texas Strong

General

Title Data has acquired and placed into its Image Library digital images of dockets and associated case documents for many of the civil courts (state district, probate, and county) located in Title Data's 9-county Houston-area Title Plant. The dockets and associated case documents comprise a product called the *Court Docket and Document System* (CDDS); subscribers to a county's Title Plant are able to view dockets and associated case documents for the courts located in that county.

The Benefit of CDDS

Historically, when a title company determines from a search of the Title Plant that a court matter, either pending or closed, may affect title to a parcel of real property or a seller's/buyer's ability to participate in the pending real estate transaction, the title company would ask a courthouse service to locate and e-mail back a copy of the court document or documents which require examination. This meant that the title company could not complete its examination and issue its title insurance commitment until the courthouse service had sent the requested copies, which could take a few hours or a few days. With CDDS, if Title Data has the required case documents loaded in its Image Library, they're immediately available for review, thereby speeding up the completion of the commitment. And, when Title Data does *not* have a copy of the required document (or when a title company needs a certified copy) then you are only a click away from sending the order to Title Data's courthouse vendor, Court Record Research, for fulfillment the traditional way – no need to leave Title Data's TIMS[®] system just because CDDS doesn't have the document you need.

CDDS Fee

There is no charge for viewing and/or printing a docket, and many times a title company can determine how a court matter impacts its title order simply from a review of the docket, much in the same way a title company determines which real property documents need to be examined from a review of the chain-of-title (run sheet). Should a title company need to look at the case documents which Title Data has linked to a docket, the charge is \$9.00 (plus sales tax) to view and/or print any or all of the case documents linked to that docket.

Court Record Research Charges

Title Data provides an interface to Court Record Research's system as a courtesy to Title Data's customers – there is no fee charged by Title Data (or paid by CRR) for using this service, and you negotiate directly with Court Record Research what their charges will be (and CRR will bill you directly).

Credit for Insufficient Case Documents

Title Data will gladly issue its customers full credit in situations where the case documents obtained from Title Data's Image Library were insufficient to complete your examination, and *all* of the following conditions are met:

- a "key" case document was not linked to the docket [for example, the will in a probate is missing]; and
- the same day you attempted to retrieve the "key" case document from CDDS (and incurred a CDDS Fee) you ordered the missing document from Court Record Research through Title Data's *Courthouse Service* interface; and

 the same day you ordered the missing case document through Title Data's Courthouse Service interface, you contacted Title Data's Customer Support Department [e-mail <u>customersupport@titledata.com</u> anytime or call 713/880-2600 7:30am to 5:15pm CST Monday through Friday] to request credit.